



No. : 4535  
Type : Travellers  
Contact : Chantal LEZINEAU  
Tel. : + 33 (0)1 53 53 02 40

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## **Coach Accident Reporting Procedure**

The latest technical report from the French Bureau Enquête Accidents (Accident Investigation Bureau) concerning the Polish-coach accident that occurred on the A16 motorway in 2007 highlights the essential role played by drivers in reporting accidents to the emergency services.

During an accident, it is the driver's responsibility to notify the emergency services and provide necessary and clear information to the emergency call centre in the country in which the accident occurs (in English or German in addition to the country's language).

If the circumstances do not permit the driver to alert the emergency services, it falls upon the decision-maker's representative to do so.



### **Recap of accident reporting procedure**

#### **Use the emergency call boxes along the motorways**

The priority is to call from an emergency call box, located every 2 km along the motorway. Give the operator the number of the motorway, the direction of traffic and the kilometre marker. To reach a call box, you must walk behind the security fence and wear a reflective jacket.

#### **Call "112"**

If you cannot get to an emergency call box, call "112" and pinpoint your location as best you can.

#### **Coming soon: "eCall" in-vehicle emergency call system**

The European "eCall" system is slated for development. Plans call for equipping commercial vehicles with a device that transmits an emergency call, along with the vehicle's GPS location, to the appropriate emergency call centre when, for example, an airbag deploys.



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48, rue de la Bienfaisance – 75008 PARIS – Tel: (33) 01-53-53-02-40 Fax : (33) 01-53-76-13-03

Website: [www.aftri.com](http://www.aftri.com) E-mail: [aftri@aftri.com](mailto:aftri@aftri.com)

FR 877 843 58 806